



design for growth

CAPABILITY STATEMENT

WHO WE ARE

D4G is a professional services company that has drawn together a network of industry experts, consultants, advisors and researchers who specialise in Engagement; Strategy and Performance Improvement.

D4G brings a strategic and partnership approach to creating innovative solutions to complex challenges.

D4G work with clients to Create the Right Outcome using the Right Process and Engaging with Complexity.



Our Services



STRATEGY



ENGAGEMENT



PERFORMANCE IMPROVEMENT

Strategy

D4G believe strategy is fundamental to the success and sustainability of all organisations.

D4G work with our clients to apply strategic thinking to develop solutions.

D4G design and deliver innovative systems based solutions, which include:

- Risk Assessment
- Situational Review
- Social Performance and Social License
- Social Performance Benchmarking
- Local and Shared Benefit Strategies
- Analysis and clarification of project goals
- Business case for strong internal and external relations engagement
- Executive Mentoring
- Social Investment design and improvement
- Local Economic Engagement
- Managing external risk

Engagement

D4G supports the achievement of shared benefit for business, communities, government and regions.

D4G takes a place based approach to building capacity in relationships and management, focusing on collaborative and innovative engagement strategies.

D4G's approach to Community Engagement acknowledges the International Association of Public Participation Practitioners model for delivery (IAP3) along with an array of State based and industry based handbooks, guides and charters.

D4G are accredited users of Consultation Manager, an Australian designed and built stakeholder consultation management tool.

We offer a suite of programs and services including:

- Community Engagement Strategies and Plans
- Community Meeting facilitation
- Local Employment Strategies
- Indigenous Engagement Strategies
- Business case development with a Social License strategy
- Shared Benefit and Agreement Making
- Economic Participation and Engagement Plans
- Stakeholder identification: mapping and management

Performance Improvement

D4G build your capacity to help you solve complex problems.

The D4G team have multi-level and multi-sectorial experience.

D4G work with clients to co-design an approach unique to their situation, drawing from an extensive suite of products, plans and processes including:

- Business Review
- Review of governance framework, policies and procedures
- Executive Mentoring
- Stakeholder Identification and Mapping
- Key Relationship Management
- Advising on regulatory process and compliance
- Training and skills development including competency measurement
- Reviewing and advising on social investment performance

Our Partners

D4G builds business capability to achieve commercial outcomes and to manage external issues, risks and opportunities.

Our approach is collaborative; we build partnerships drawing on our extensive professional networks.

Depending on a project scope we will engage our partners:



Linking Futures
www.linkingfutures.com.au



Cognitrix HR
www.cognitrixhr.com.au



Partnering Solutions
www.iandixon.com.au



Growmetrix
www.growmetrix.com

Our Team

D4G has a network of experienced practitioners and advisers who deliver tailored services, products and plans. We are committed to excellence and providing high quality services to our clients. Our core team includes;

Christine Charles

Christine is passionate about growing business and achieving results, and is Managing Director and co-founder of D4G who is an experienced board chair and non-executive Director. Christine works with an experienced and committed team to deliver outstanding results.

Christine has held a variety of positions in the private, public and community sector and academia. She has provided strategic and practical advice, covering social/political risk management, social and community investment, regional economic development, leadership and business strategy. Christine has broad knowledge across a number of sectors, particularly in government, mining and energy.

Kim Muhlen

Kim is a co-founder of D4G, who has cross-sectorial experience working with a variety of clients. Kim has developed innovative models of community and economic development which focus on the client. She ensures opportunities for business growth and development are sustainable and translated with a unified plan within governance frameworks, which are well developed, appropriate and understood.

Ben Garwood

Ben is a Senior Associate; he is an external relationship professional. Ben has highly developed skills in stakeholder engagement, training and business participation, corporate social investment and community development project management. Ben has specialised skills in cross cultural consultation and negotiation, land access agreement negotiation and implementation, cultural heritage management and approvals and Indigenous employment.

Rodger Barnes

Rodger Barnes is a Senior Associate who has 20+ years professional experience working to advance positive relations between responsible mining companies and communities affected by their operations. Rodger keeps a focus on engendering strategic collaborative relationships based on mutual respect and trust. He does this by seeking innovative ways to achieve shared value and mutually beneficial outcomes including the social licence to operate for the Resource Company and sustainable social development outcomes amongst local affected communities.

Our Clients

We support clients across multiple sectors including:

Corporate – we can identify opportunities and support business to enable your corporate objectives

Resources – to build and support strong partnerships with stakeholders

All tiers of government – build capacity for cross-sectorial opportunity and provide insight into regulatory frameworks for clients.

Indigenous communities – we have an established reputation supporting Aboriginal and Torres Strait Islander communities across Australia

Community to address governance, strategy, and build and capitalise on development opportunities

Please contact us for detailed client references and more on how we can support you.

Our Compliance

D4G demonstrate sound governance and business process. We have an established compliance systems, which ensure delivery of projects on time and on budget.

D4G compliance frameworks align with:

ISO 26000:2010

Guidance on Social Responsibility

AS 8001:2008

Fraud and Corruption Control

AS 8003:2003

Corporate Governance Corporate Social Responsibility

AS/NZS 4801:2001

Occupational Health & Safety Management Systems

AS/NZS ISO 14001:2004

Environmental Management Systems

AS/NZS ISO 9001:2008

Quality Management Systems

AS/NZS ISO 31000:2009

Risk Management Systems

D4G holds a comprehensive suite of insurances, certificates of currency are available on request.

ADELAIDE

L1, Mitsubishi Administration Building
1284 South Rd
Tonsley, SA 5042

MELBOURNE

L1, 39-41 Mount Street
Prahran, VIC 3181

PERTH

L29, Forrest Centre
221 St Georges Tce
Perth, WA 6000



☎ 08 7070 1668

@ enquiries@d4g.com.au

🌐 www.d4g.com.au

📮 PO Box 420, Blackwood, SA 5051

ABN- 94 620 888 753

